DOCUMENT RESUME

ED 169 840 HE 011 215

AUTHOR	Stafford, Thomas H., Jr.
TITLE	Survey of Off-Campus Students at North Carolina State University.
INSTITUTION	North Carolina State Univ., Raleigh. Div. of Student Affairs.
PUB DATE	Oct 73
NOTE	15p.; Not available in paper copy due to marginal legibility of original document; For related document see HE 011 227 ; Best copy available
EDRS PRICE	MF01 Plus Postage. PC Not Available from EDRS.
DESCRIPTORS	*College Students; *Commuting Students; Counseling Services; Cultural Activities; *Educational Counseling; Enrichment Activities; Higher Education; Information Sources; *Information Utilization; Institutional Research; Needs Assessment; Research Projects; School Activities; *School Services; School Surveys; State Universities; *Student Attitudes; Student Needs
IDENTIFIERS	*North Carolina State University

ABSTRACT

Students who reside off-campus at North Carolina State University were surveyed in 1973 to determine their attitudes toward university policies, programs, and services. Of the 372 randomly selected students, 153 responded. Information is presented about the following areas: participation in university services, participation in university student center programs, time preferred for using counseling outpost, usage and preferred location of lockers, need for nightly room rental service, use of campus information center, most frequent source of information, programs or services desired, and opinions about communication between the university administration and off-campus students. A sample survey and suggestions offered by students are included. (SW)

****
* Reproductions supplied by EDRS are the best that can be made *
* from the original document. *
****

ED169840

SURVEY OF OFF-CAMPUS STUDENTS AT NORTH CAROLINA STATE UNIVERSITY

BEST COPY AVAILABLE

Thomas H. Stafford, Jr.

Student Affairs Research
Division of Student Affairs
October, 1973

"PERMISSION TO REPRODUCE THIS MATERIAL HAS BEEN GRANTED BY

N C
State Univ

TO THE EDUCATIONAL RESOURCES INFORMATION CENTER (ERIC) AND THE ERIC SYSTEM CONTRACTORS."

U S DEPARTMENT OF HEALTH, EDUCATION & WELFARE
NATIONAL INSTITUTE OF EDUCATION

THIS DOCUMENT HAS BEEN REPRODUCED EXACTLY AS RECEIVED FROM THE PERSON OR ORGANIZATION ORIGINATING IT. POINTS OF VIEW OR OPINIONS STATED DO NOT NECESSARILY REPRESENT OFFICIAL NATIONAL INSTITUTE OF EDUCATION POSITION OR POLICY

HE 011 215

INTRODUCTION

Over one-half of the students enrolled at N.C. State University reside off-campus. Even though this group constitutes a large segment of the student enrollment, very little effort has been made to determine the collective attitude of this group toward university policies, programs, and services. For this reason, a sample of off-campus students was selected to participate in a survey designed to provide this type of information.

A total of 372 students were selected at random from the population of NCSU students who resided off-campus and who were not new freshmen or new transfer students in the fall of 1973. These students were asked to participate in the survey which was conducted during registration for the fall, 1973, and 153 or 41.1 percent responded.

UNIVERSITY SERVICES. Although off-campus students appear to be generally well informed about the availability of university services, only two services have been used by a majority of these students. With one exception (28 percent were not aware of the legal advice service), very small proportions of students reported they had not used university services because they were not aware of them. Three-fourths of the students had used the student health service, and approximately one-half, the study rooms in Harrelson Hall. All other services had been used by 20 percent or less of the students. SEE TABLE 1.

UNIVERSITY STUDENT CENTER PROGRAMS. At least one-half of the off-campus students have attended or participated in the following University Student Center programs: films, New arts Concerts, Friends of the College Concerts, art exhibits, and Frank Thompson Theater. Other programs have been attended by smaller proportions. Over twenty percent of the students were unaware of the volunteer social action program. SEE TABLE 2.

COUNSELING OUTPOST IN D. H. HILL LIBRARY. Off-campus students were asked when they would use an outpost of the University Counseling Center which would be located in the D. H. Hill Library. Approximately one-fourth of the students said they would not anticipate using this service; 31 percent said they would prefer using it during the evening; 25 percent, during and immediately after lunch time; and 18 percent, during the afternoon. Females were more likely to use this service during lunch, while males were more likely to use it during the evening. SEE TABLE 3.

RENTAL OF STORAGE LOCKERS. Off-campus students were evenly split on the topic of renting storage lockers. Approximately 48 percent said they would rent storage lockers if available, and 52 percent said no. As a group, female students were less interested in storage locker rental than were male students. Students who indicated they would rent storage lockers indicated a preference for these to be located in the general area of Harrelson, D. H. Hill Library, and the old student union. SEE TABLE 4.

NIGHTLY ROOM RENTAL. Only 10 percent of the students indicated that they would definately use a night-by-night rental service in the university residence halls. Approximately 70 percent said they would not use this service and 20 percent were not certain. Females were more definate than males in stating that they would not use this service. SEE TABLE 5.

INTRAMURAL TEAMS. A majority of off-campus students (approximately 69 percent) are aware that they can form intramural teams and participate in the intramural program at NCSU. SEE TABLE 6.

UNIVERSITY INFORMATION CENTER. A large majority of off-campus students (82 percent) reported that they used the information center in the University Student Center. Approximately 10 percent said they had not used this service because they were not aware of it, and 8 percent, because the location was inconvenient. SEE TABLE 7.

GREEN BULLETIN PICK-UP. Approximately equal proportions of students reported the departmental bulletin borad, the University Student Center, and the circulation desk of the D. H. Hill Library as the most convenient place to see or pick-up the Student Affairs Green Bulletin. Only 8 percent reported that a location other than these three would be more convenient. Since Green Bulletins are currently being distributed to all of the locations listed, it appears that new distribution points are not needed. SEE TABLE 8.

SOURCE OF INFORMATION. When asked to select the major sources through which information about the university is obtained, off-campus students indicated a reliance on the Technician, the Green Bulletin, and by word-of-mouth, in that order. Fifty-seven percent indicated the Technician was their most important source of information and 92 percent said that it was either their first, second, or third source of university information. The Green Bulletin was first choice for 23 percent and either first, second, or third choice for 74 percent. Ten percent said word of mouth was their major source, and 64 percent said it was either first, second, or third choice. All other sources were considerably lower as sources of information. SEE TABLE 9.

NEW PROGRAMS AND SERVICES NEEDED. New programs or services desired by off-campus students were mentioned by approximately 30 students responding to the survey. Most suggestions were only listed one time. Better parking facilities and a day-care center were mentioned most frequently. SEE TABLE 10.

COMMUNICATION GAP. When asked to indicate whether or not a serious communication gap between the university administration and off-campus students, most students said no. Those who said yes listed a variety of suggestions for improving communications. SEE TABLE 11.

GENERAL COMMENTS. Most off-campus students seem to be aware of programs and services offered by the university. As expected, some programs and services are used by most of these students and others are used by very few. There does not seem to be a substantial need for the development of programs or services not already available. Communication and the flow of information to off-campus students seems to be satisfactory.

TABLE 1

PARTICIPATION IN UNIVERSITY SERVICES
BY OFF-CAMPUS STUDENTS

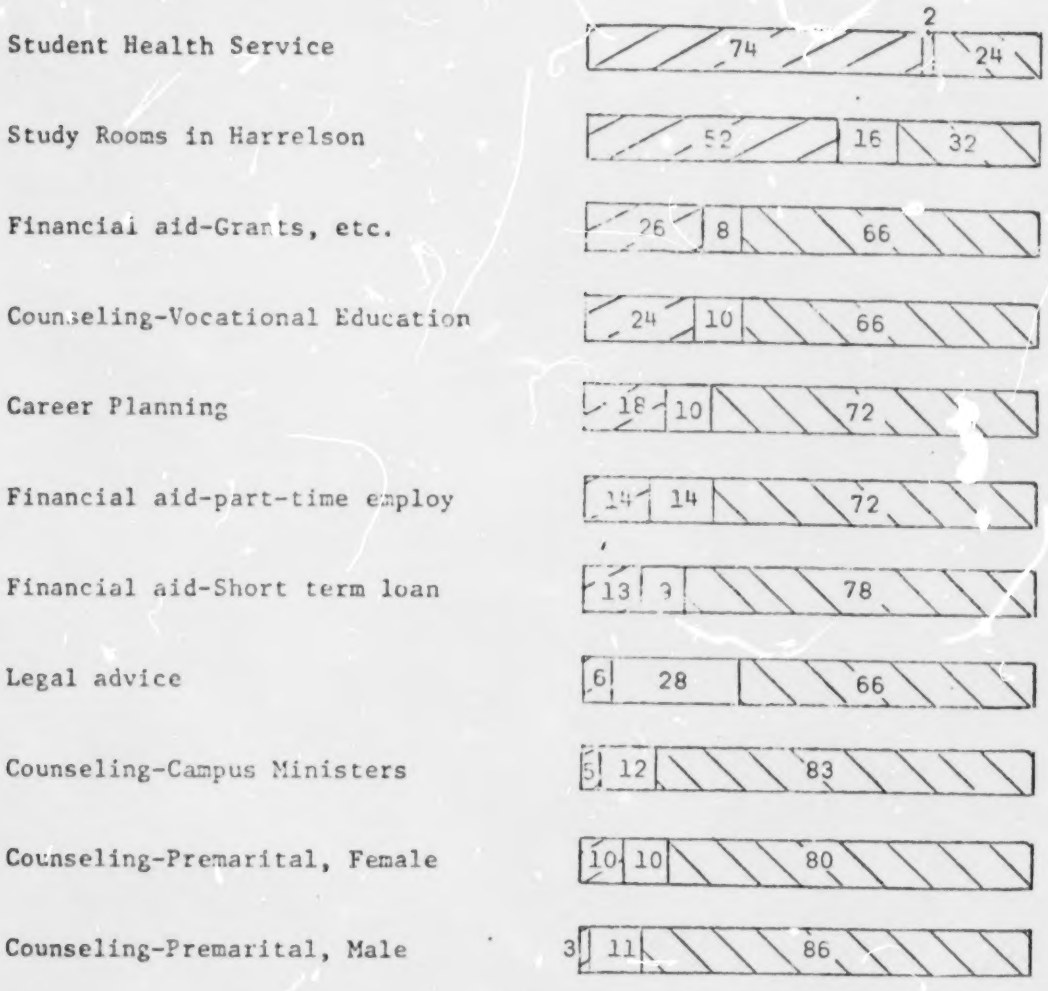

TABLE 2

PARTICIPATION IN UNIVERSITY STUDENT CENTER PROGRAMS
BY OFF-CAMPUS STUDENTS

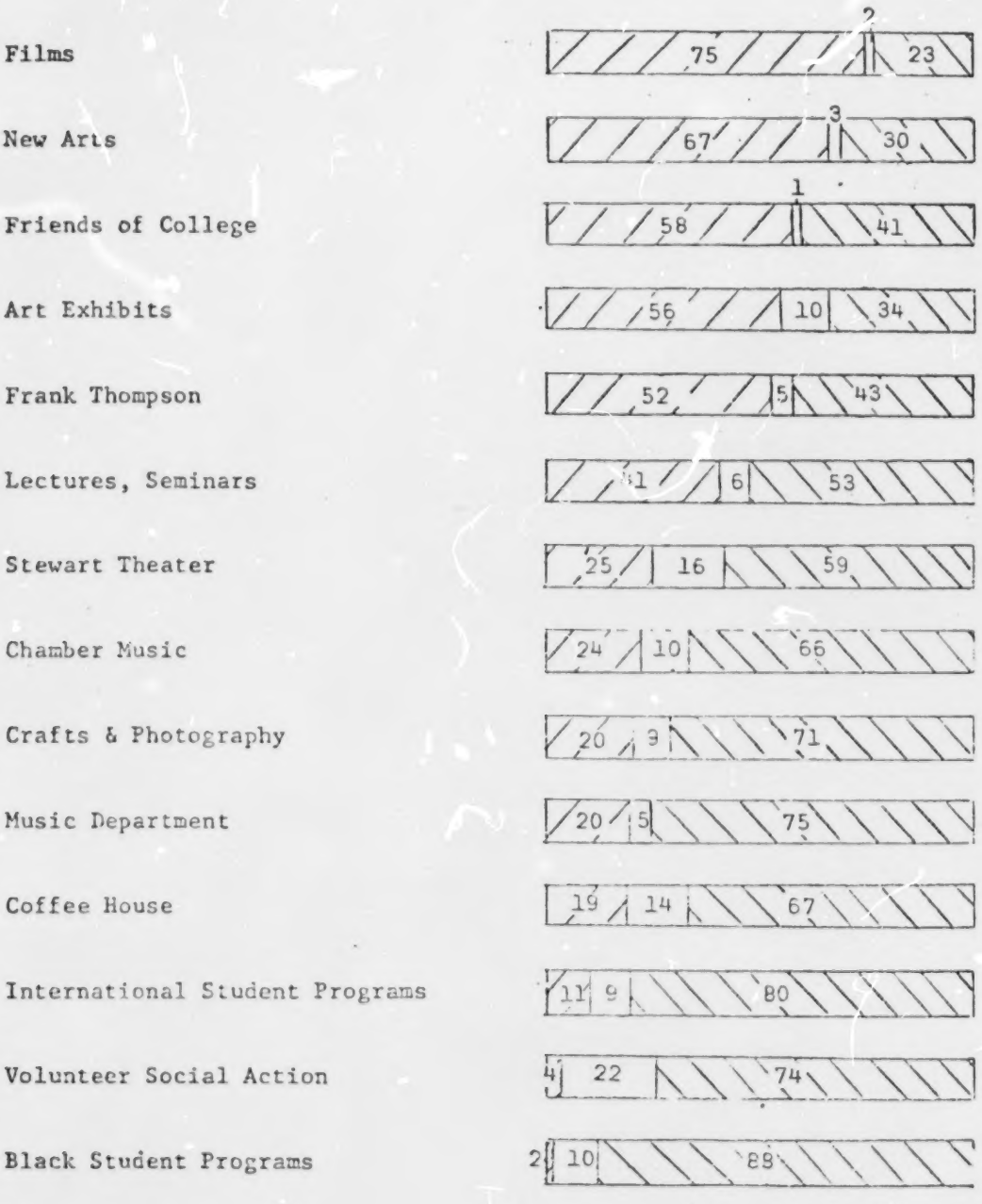

TABLE 3

TIME WHICH WOULD BE MOST CONVENIENT TO USE
D. H. HILL COUNSELING OUTPOST

	Male	Female	Total
12:00 - 3:00 (lunch)	23.2	30.0	24.6
3:00 - 6:00 (afternoon)	19.9	10.0	18.0
6:00 - 9:00 (evening)	34.1	19.9	31.3
Would not anticipate using	22.5	39.9	26.0
Number =	*120*	*30*	*150*

TABLE 4

IF STORAGE LOCKERS WERE AVAILABLE
WOULD YOU RENT THEM?

	Male	Female	Total
Yes	*49.5*	39.9	47.7
No	50.4	60.0	52.2
N =	*123*	*30*	*153*

PREFERRED LOCATION OF STORAGE LOCKERS

Location	Number
Central campus (Harrelson or brickyard area)	20
Library	19
Old Student Union	11
Student Center	6

A variety of locations were mentioned one time.

TABLE 5

IF AVAILABLE WOULD YOU USE
NIGHTLY ROOM RENTAL SERVICE?

	Male	Female	Total
Yes	10.5	10.0	10.4
No	65.8	83.3	69.2
Not certain	23.5	6.6	20.2
Number =	*123*	*30*	*153*

TABLE 6

WERE YOU AWARE THAT OFF-CAMPUS STUDENTS
CAN FORM INTRAMURAL TEAMS?

	Male	Female	Total
Yes	67.4	73.2	68.6
No	32.5	26.7	31.3
N =	*123*	*30*	*153*

TABLE 7

DO YOU USE INFORMATION CENTER IN THE UNIVERSITY STUDENT CENTER?

	Male	Female	Total
Yes	84.4	73.2	82.2
No, not aware of it	3.0	13.3	9.9
No, location inconvenient	6.5	13.3	7.8
Number =	*122*	*30*	*152*

TABLE 8

WHICH CAMPUS LOCATION IS THE MOST CONVENIENT FOR GREEN BULLETIN PICK-UP?

	Male	Female	Total
Departmental Bulletin Board	31.3	24.1	29.8
University Student Center	35.6	17.2	31.9
Circulation Desk of Library	25.2	51.7	30.5
Other	7.8	6.8	7.6
Number	*115*	*29*	*144*

TABLE 9

MOST FREQUENT SOURCE OF INFORMATION

	1st. Choice	2nd. Choice	3rd. Choice	Total
Technician	57	30	5	92
Green Bulletin	23	36	15	74
Word of Mouth	10	14	40	64
Undergraduate Catalog	6	4	12	22
Student Handbook	2	5	13	20
Classroom Announcements	2	6	10	18
Blue Bulletin	1	1	4	6
WKNC - Campus Radio	0	3	2	5
Number =	*134*	*126*	*124*	

TABLE 10

PROGRAMS OR SERVICES DESIRED BY OFF-CAMPUS STUDENTS

Programs	Number
Better parking facilities	3
Day care center	3
More services in old union	2
Campus bus service	2
Advanced karate or self-defense classes	2
Origami Club	
Tutoring in all subjects	
More rugby support	
Apartment type on-campus housing	
Periodic discussion sessions with the Chancellor open to all students.	
Beer sale on-campus	
More Broadway shows and musicals	
Absence of athletics	
More free movies	
Student gas pumps (at reduced rates)	
More programs concerning hobbies	
More help for new students forced to look for off-campus housing due to no vacancies in dorms.	
Sport activities for student wives	
Make services available to student spouses by payment of fee	
Orthodox Evangelical Christian Professor in Department of Religion & Philosophy	
Better system to find jobs for students spouses	
Informational bulletin for off-campus students	
Golf course	
Fuller financial services at student bank. Loans other than for academic purposes and other than short-term.	

TABLE 11

DO YOU FEEL THERE IS A SERIOUS COMMUNICATION GAP BETWEEN THE UNIVERSITY ADMINISTRATION AND OFF-CAMPUS STUDENTS?

	Male	Female	Total
Yes	29.7	21.4	28.0
No	70.2	78.5	71.9
Total	99.9	99.9	99.9
Number	*111*	*28*	*139*

SUGGESTIONS FOR IMPROVING COMMUNICATION BY STUDENTS WHO RESPONDED "YES" TO ABOVE QUESTION

The school is too wrapped up in administrative matters and less on education.

Most information is available in dormitories or the Student Center, both of which are inconvenient to off-campus students. Classes are located on the other side of the campus generally so it would be better to have information available on department bulletin boards, in classes, etc. where they are available to all students.

More outlets for the Technician on various parts of campus - more near Hillsborough street.

Student Senators elected specifically for off-campus students.

Mailed notifications of current campus and university rules, policies, etc.

If the administrators had a better perspective of the "life and times" of the student they would be outraged at some of the failures of the college educational system as a whole. I suggest they try to live in dorms and take classes.

Lectures and meetings.

More bulletins posted off-campus.

To me, the green sheet gives the most information, however, I really found it inconvenient to pick up.

There is no official body of representatives for "off-campus" students such as I.R.C. or I.F.C.---Perhaps such a council could be sanctioned by the administration for the purpose of obtaining "input" from this segment of the student body.

News letters and communication board to bridge staff and off-campus students.

More information in the Technician.

NCSU OFF-CAMPUS SURVEY

The following survey is being conducted by the Division of Student Affairs to determine whether off-campus students know about current university programs and services and whether these services are adequate for their needs.

Sex: ___Female ___Male

School: ___Ag & L.S. ___Design ___Education ___Engineering ___Forest Resources ___Liberal Arts ___Physical & Mathematical Sci. ___Textiles ___Agi. Insti.

1. University Services. Have you used the following services now offered at NCSU? Use the following scale to respond to each service: A = Yes; B = no, because I was not aware service was being offered; C = No, I knew service was offered, but did not need it.
___Career planning and placement
___Counseling by campus ministers
___Counseling - marital, premarital and problem pregnancy
___Counseling - vocational, educational, and personal problems
___Financial aid - grants, scholarships, and long-term loans
___Financial aid - part-time employment
___Financial aid - short term loans
___Legal advice (through the Office of Student Development)
___Student Health Service - Infirmary
___Study rooms in Harrelson

2. University Student Center Programs. Have you attended or participated in any of the following programs now offered at NCSU. Use the following scale to respond to each service: A = Yes; B = No, because I was not aware program was being offered; C = No, I knew program was offered but did not need it.
___Art exhibits
___Black student programs
___Chamber music concerts
___Crafts and photography
___Coffee house programs
___International student programs
___Films
___Frank Thompson Theater
___Friends of the College Concerts
___Lectures, seminars
___Music Department (Bands, glee clubs, etc.)
___New Arts Concerts
___Stewart Theater (plays, dance groups, and musicals)
___Volunteer social action groups

3. The Counseling Center will have an outpost for counseling, information, etc. in the D. H. Hill Library this fall. Which one of the following times would you find most convenient to use this service.
___12:00 - 3:00 p.m. (lunch)
___ 3:00 - 6:00 p.m. (afternoon)
___ 6:00 - 9:00 p.m. (evening)
___Would not anticipate using this service.

4. If storage lockers were available for rental by off-campus students, would you use them? ___Yes ___No
If Yes, in what general campus location would you prefer the lockers be placed?

_____

5. Were you aware that off-campus students can form teams and participate in the intramural program? ___Yes ___No

6. Do you use the information center in the University Student Center as a place to obtain information, pick up Student Affairs (Green) Bulletins, etc?
___Yes
___No, not aware this service was available
___No, this location is inconvenient, I would prefer than an information center be located at _____

7. If available, would you use a night-by-night room rental service in the residence halls? ___Yes ___No ___Not certain

CONTINUED ON BACK

8. At which campus location is it most convenient for you to pick up or see the Green Bulletin? Mark only one.
   ____A department bulletin board
   ____University Student Center
   ____Circulation desk of the D. H. Hill Library
   ____Other (Specify) _____

9. Which of the following sources do you use most frequently to learn about University dates and deadlines, changes in University policies and degree requirements, and other matters of concern to students. Mark in rank order the three which you use most frequently. 1 = most frequently; 2 = second most frequently; 3 = third most frequently.
   ____Technician
   ____Blue Bulletin (Faculty Bulletin)
   ____Green Bulletin
   ____Student Handbook
   ____Classroom announcements
   ____Campus radio station - WKNC
   ____Undergraduate General Catalog
   ____Word of mouth - friends and classmates

10. What programs or services not currently available would you like to see organized and offered at NCSU. List below.

11. Do you feel there is a serious communication gap between the University Administration and off-campus students? ____Yes ____No
    If Yes, how might communications be improved. Please specify where you think the major problems lie and what you think might be done to remedy the situation.